



Atlantic Nursery Guarantee and Return Policy (effective 4/15/17)

Thank you for your purchase. We would like gardening to be a successful and pleasurable experience for you. Please take a few moments to familiarize yourself with our planting and care instructions.

Failure to follow these instructions may void your guarantee.

2 YEAR GUARANTEE

Trees, shrubs and evergreens rated to be hardy in zone 7 and planted by Atlantic Nursery, as well as, trees, shrubs and evergreens planted by the customer within 7 days of purchase with *Bumper Crop and Roots* according to our planting instructions. *Bumper Crop and Roots* must be documented on the same receipt.

1 YEAR GUARANTEE

Trees, shrubs and evergreens rated to be hardy in zone 7 and planted with Peat Moss and Espoma Fertilizer. The plants are guaranteed for 1 year from date of purchase only if planted in the ground within 7 days according to our planting instructions.

GUARANTEES ARE NOT TRANSFERABLE

PLANTS OTHER THAN TREES, SHRUBS AND EVERGREENS

Roses	for the remainder of the calendar year
Perennials	50% for remainder of the calendar year
Outdoor tropicals & foliage houseplants	30 days from date of purchase

EXCLUSIONS

Annuals, herbs, plants in pots, **plants sold at a discount**, sod, zoysia, replacement plants, mums, pansies, packaged plants, plants not paid in full, plants damaged by drought, flood, winds, hail, chemicals, mechanical damage, animal damage, privacy hedge plantings in a row without a soaker hose, neglect or any act of God. Neglect includes failure to plant and/or water according to our instructions.

If a concern about a plant arises, please do not dig up the plant, but contact us. We will attempt to find a solution over the phone or give further instruction on how to proceed. If a plant is deemed not to survive, a onetime store credit, not to exceed the actual purchase price, will be issued. The credit does not take fluctuation of price into consideration. The credit is valid towards the purchase of any perennial, tree, shrub or evergreen and cannot be applied to any other merchandise or plants on sale. No refunds. A 50% labor charge will be assessed for replacement planting in the same location.

RETURN POLICY

- Merchandise and **REGISTER RECEIPT*** is required for all returns.
- No returns of any purchases after 10 days.
- Trees, shrubs, live and perishable items **must be in the same condition as when purchased** and returned within 7 days of purchase.
- Merchandise must be in the same condition as when purchased, and in the undamaged, original packaging.
- Sale merchandise and seasonal merchandise (after the season) cannot be returned.
- Christmas merchandise returns are permitted until December 15th.
- No redemption of store credits on sale days or for items on sale.
- All refunds are issued in the same form as original payment. Check refunds are issued after check has been credited to our account.

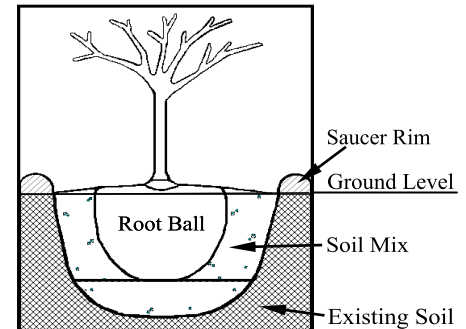
Planting Instructions

THE 3 MOST IMPORTANT KEYS TO SUCCESS.

1. Water all plants thoroughly, everyday until planted. Plant within 7 days of purchase.
2. Plant at the proper depth. Never let soil or mulch touch the trunk or branches.
3. Water 2 times per week (after 2 weeks, 1x a week) **in addition** to your automatic irrigation system.

How to plant:

1. Water all container plants and plants in burlap thoroughly, 3 times about 5 or more minutes apart prior to planting.
2. Measure the height of the root ball. Dig the hole 1" less than the height. Measure the width of the root ball. Dig the hole twice as wide. (For large trees and shrubs, 12" wider.)
3. Mix 1 part of excavated soil with 1 part of *Bumper Crop*. Mix in *Roots® 1-Step* according to package instructions. For Azaleas and Rhododendrons: Mix 2 parts of soil to 1 part *Bumper Crop*.



The recommended quantities of *Roots® 1-Step* & *Bumper Crop* must be purchased on the same receipt & used when planting, to extend the guarantee to 2 years.
Peatmoss & Espoma fertilizer may be substituted (for *Bumper Crop* and *Roots® 1-Step*), however the guarantee will be for 1 year.

4. Put the plant in the hole. The top of the root ball must be 1" above the surrounding ground level.
 - 5a. For container-grown plants: remove the container gently and vigorously loosen the soil to expose roots. Set the plant in the center of the hole so that the top of the ball is 1" above the surrounding soil level.
 - 5b. For balled & burlapped plants: Leave cloth burlap on the plant. Set the plant in the center of the hole so that the top of the ball is 1" above the surrounding soil level.
6. Fill the hole $\frac{2}{3}$ full with the soil mix. If your tree/shrub is wrapped in cloth burlap, NOW fold the exposed burlap down, cut it off and carefully remove this piece without disturbing the top of the rootball. Press the soil firmly and water thoroughly.
7. After water is absorbed, fill in until the soil is level with the top of the root ball. With the remaining soil, create a saucer rim all around the hole to hold water.
8. Stake any tall tree or shrub. Place the stake(s) next to the root ball, not through it.
9. Water according to the instructions on the attached sheet.
DO NOT RELY ON YOUR IRRIGATION SYSTEM to supply adequate water to newly planted annuals, perennials, shrubs & trees for the first year!!!
10. If mulch is used, keep 6" away from the stem / trunk of all plants. Mulch should be refreshed each year to maintain proper depth (2" - 3", no more) and to ensure moisture retention, weed reduction and protection during winter.

Care After Planting:

Watering: See blue sheet 'Watering Guidelines'

Fertilizing: We recommend *Holly-tone* for evergreens and *Plant-tone*, *Flower-tone* or *Garden-tone* for perennials, shrubs, trees & for general purposes. Feed in the fall (after mid-October) and again in the spring (March-May).



Please do not hesitate to call us at (516) 378-7357, if you have any further questions.



Keys to Success

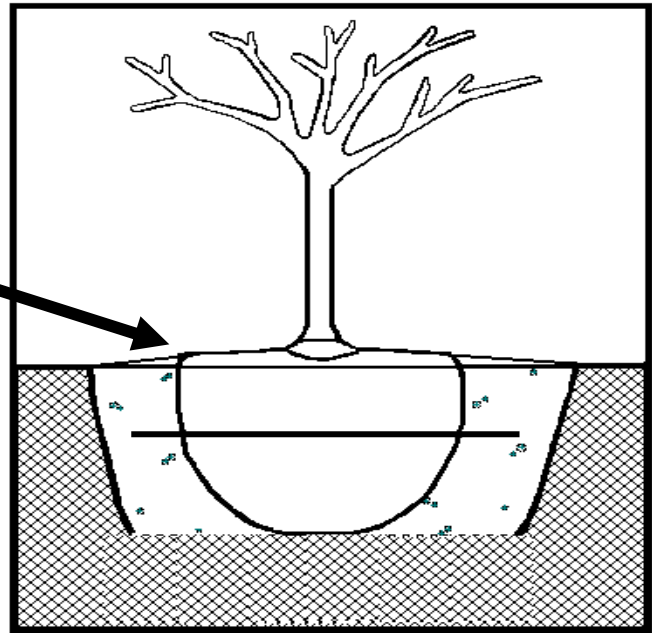


- * Water all plants thoroughly 3 times prior to planting.
- * Plant at the proper depth– soil should never touch the trunk or branches.
- * Water thoroughly 2 times a week in addition to your regular watering schedule- (once a week after 2 weeks) for the remainder of the year. (see watering guidelines)
- * **DO NOT PLANT TOO DEEP.**

THE PLANT WILL NOT SURVIVE AND THE GUARANTEE IS VOID.

Please call us immediately if your plants do not look as fresh and healthy as the day they were planted.

RIGHT



WRONG

