



Atlantic Nursery Guarantee and Return Policy

Thank you for your purchase.
We would like gardening to be a successful and pleasurable experience for you.
Please take a few moments to familiarize yourself
with our planting and care instructions. (effective 4/2019)
Failure to follow these instructions may void your guarantee.

2 YEAR GUARANTEE (not transferable)

Trees, shrubs and evergreens rated to be hardy in Zone 7 or below are guaranteed for 2 years from the date of purchase provided these instructions are followed:

- 1. Install plants within 10 days of purchase**
- 2. Plant according to Atlantic Nursery instructions**
- 3. Use the recommended amounts of Bumper Crop and Roots (must be purchased on the same receipt as the plants)**
- 4. Follow our watering guidelines**

If your gardener or another person does the planting, make sure they read and follow the Atlantic Nursery planting instructions.

Installations not using Bumper Crop and Roots are guaranteed for 1 year.

The use of Peatmoss and Plant-tone (Holly-tone for Evergreens) is highly recommended.

If a concern about a plant arises, please do not dig up the plant. Contact us by phone or email and send photos to info@atlanticnursery.com. We will attempt to find a solution over the phone or give further instruction on how to proceed. If a plant is deemed not to survive, a (onetime) store credit, not to exceed the actual purchase price, will be issued. The credit does not take fluctuation of price or growth of the plant into consideration. The credit is valid towards the purchase of any regular priced tree, shrub or evergreen and cannot be applied to any other merchandise or plants on sale. Replacement plants are not guaranteed.

No refunds. For replacement plantings done previously by Atlantic Nursery in the same location, 50% of the original labor charge will be assessed plus the minimum delivery fee that applies.

GUARANTEE OF PLANTS OTHER THAN TREES, SHRUBS AND EVERGREENS

when properly cared for

Roses - for the remainder of the calendar year

Perennials -50% for the remainder of the calendar year

Outdoor tropicals (if purchased prior to August) 30 days from date of purchase

Foliage houseplants -30 days from date of purchase

EXCLUSIONS from GUARANTEE

Plants in pots, annuals, vegetables, herbs, plants sold at a discount, sod, zoysia, replacement plants, mums, pansies, packaged plants, plants not paid in full, plants damaged by drought, flood, winds, hail, chemicals, mechanical damage, animal damage, privacy hedge plantings in a row without a soaker hose, neglect or any act of God.

RETURN POLICY

- Merchandise and **REGISTER RECEIPT*** is required for all returns.
- No returns of any purchases after 10 days.
- Trees, shrubs, live and perishable items **must be in the same condition as when purchased** and returned within 10 days of purchase.
- Merchandise must be in the same condition as when purchased, and in the undamaged, original packaging.
- Sale merchandise and seasonal merchandise (after the season) cannot be returned.
- Christmas merchandise returns permitted until Dec. 15th. Halloween returns permitted until Oct. 15th.
- No redemption of store credits on sale days or for items on sale.
- All refunds are issued in the same form as original payment. Check refunds are issued after check has been credited to our account.

* *Receipts are not required for Garden Rewards customers.*

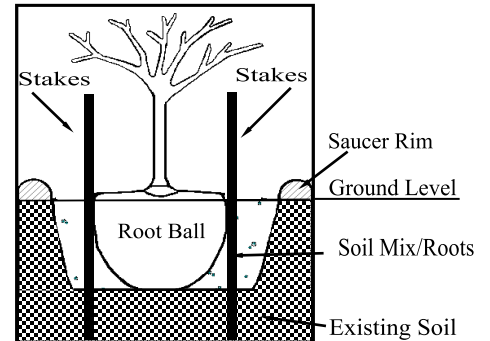
Planting Instructions

THE 3 MOST IMPORTANT KEYS TO SUCCESS.

1. Water all plants thoroughly, everyday until planted. **Plant within 10 days of purchase.**
It is preferable to keep plants out of direct sun until planted.
2. Plant at the proper depth. Never let soil or mulch touch the trunk or branches.
3. Water 2 times per week for 1 month (after 1 month once a week). See Watering Instructions.

How to plant:

1. Water all container plants and plants in burlap thoroughly, 3 times about 5 minutes apart prior to planting.
Measure the height of the root ball. Dig the hole **1" less** than the height. Measure the width of the root ball. Dig the hole twice as wide. (For large trees and shrubs, 12" wider.) **wider than the rootball.**
3. Mix 2 parts of excavated soil with 1 part of *Bumper Crop*. Mix in *Roots® 1-Step* according to package instructions.



Amounts of Bumper Crop (2 cu ft) and Roots

<u>Container size</u>	<u>Bumper Crop</u>	<u>Roots</u>	<u>#of plants per 2 cuft bag of Bumper Crop</u>
1 to 3 gal	.5 cu ft	.5 packet	4
5 to 7 gal	1 cu ft	1 packet	2
10 gal	1.5 cu ft	2 packets	1
15 gal	2 cu ft	2 packets	1

Use the above amounts for 'normal' soil. For 'sandy' soil double the amount of Bumper Crop.

- 4a. For container-grown plants: remove the container gently and score the rootball sides with a utility knife.
- 4b. For balled & burlapped plants: Leave cloth burlap on the plant.
5. Put the plant in the hole. **The top of the root ball must be 1" above the surrounding ground level.** Now cut off the wire basket if present.
6. Fill the hole $\frac{2}{3}$ full with the soil mix. Press the soil firmly and then water thoroughly. If your tree/shrub is wrapped in cloth burlap, NOW fold the exposed burlap down, cut it off and carefully remove this piece without disturbing the top of the rootball. Remove any string, plastic or rope.
7. After water is absorbed, fill in the soil leaving the root ball slightly above ground level. Press soil firmly. For large plants create a saucer rim all around the hole with the remaining soil to hold water and then water to complete planting.
8. Stake any tall tree or shrub. Place the stake(s) next to the root ball, not through it.
9. Inspect your plants daily and water according to the instructions on the attached sheet. **DO NOT RELY ON YOUR IRRIGATION SYSTEM** to supply adequate water to newly planted trees, shrubs, perennials & annuals for the first year!!!
10. If mulch is used, keep 6" away from the stem/trunk of all plants. Mulch should be refreshed each year to maintain proper depth (2" - 3", no more) and to ensure moisture retention, weed reduction and protection during winter.

Care After Planting:

Watering: See blue sheet 'Watering Guidelines'

Fertilizing: We recommend *Holly-tone* for evergreens and *Plant-tone*, *Flower-tone* or *Garden-tone* for trees, shrubs, perennials & for general purposes. Feed in the fall (after mid-October) and again in the spring (March-May).



Please do not hesitate to call us at (516) 378-7357, if you have any further questions.



Keys to Success



- * Water all plants thoroughly 3 times prior to planting. **Plant ASAP**
- * Plant at the proper depth– soil should never touch the trunk or branches.
- * Water thoroughly 2 times a week in addition to your automatic irrigation watering schedule- (once a week after one month) for the remainder of the year. *(see watering guidelines)
- * **DO NOT PLANT TOO DEEP.**

THE PLANT WILL NOT SURVIVE AND THE GUARANTEE IS VOID.

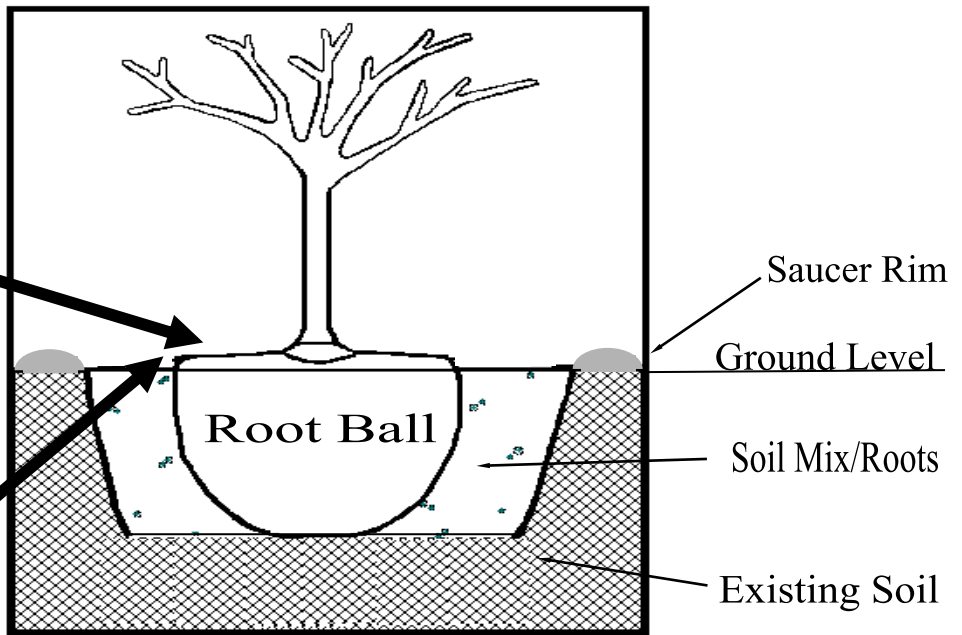
Give OUR Planting Instructions to whoever does the planting (gardener).

Please call us and email pictures immediately if your plants do not look as fresh and healthy as the day they were planted.

CORRECT

top of root ball slightly above ground level

top of root ball should be visible



INCORRECT

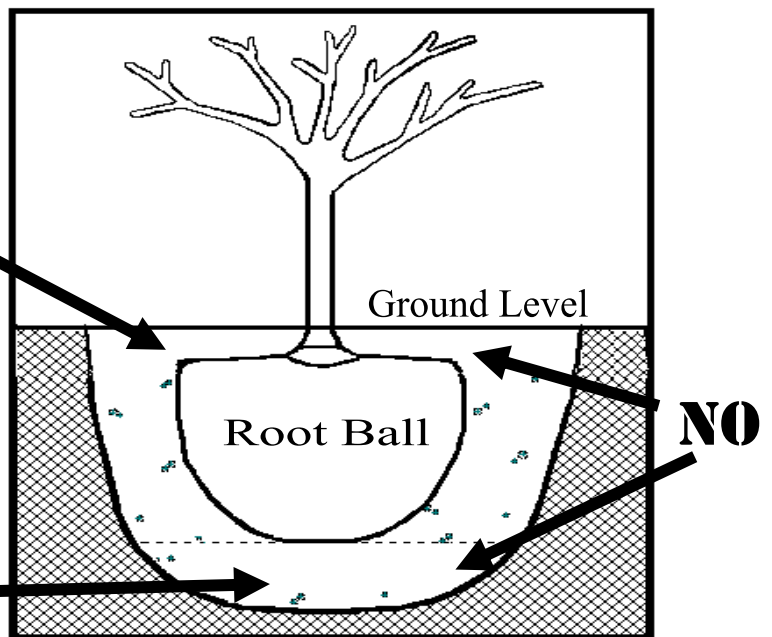
Detrimental to plant.

VOIDS GUARANTEE

WRONG

root ball below ground level and covered with soil

soil mix under the root ball



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